

## Remote Monitoring

*Cost effectively improve the availability of your mission critical infrastructure with Infinity's Remote Monitoring*

The first step to effective data center management is the continuous monitoring of all events across your devices. The data collected and reported can be an invaluable tool for your IT organization in optimizing your infrastructure. Pinpointing deviations can alert you to potential issues before they become problems. Understanding trends allows you to proactively manage your environment and your investments.

Infinity Systems Software's Remote Monitoring offering provides real-time monitoring and reporting and the data you need to ensure optimal performance and service delivery.

### Infinity Systems Software's Remote Monitoring Solution

Our Network Operations Center (NOC) has extensive experience overseeing complex infrastructures that can afford little or no downtime. A direct connection is established between your devices and the NOC's custom, open source monitoring tool. Redundant NOCs across multiple geographic locations ensure uninterrupted 24x7x365 monitoring.

Remote Monitoring detects infrastructure, service and security events in your environment. Alerts or incidents are immediately reported to the client along with a recommendation for resolution. Daily peaks are analyzed and deviations from normal operations reported to the client.

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### INFINITY'S NETWORK MONITORING PROVIDES THE DATA YOU NEED TO:

- Identify conditions that may require special attention to avoid service degradation
- Analyze systems health and application performance to optimize your infrastructure
- Understand trends that may impact your infrastructure and service delivery
- Proactively manage your environment and your investments

Daily status reports are provided, as are monthly management reports, including trend analysis, charting, and a systems performance assessment.

Infinity Systems Software offers additional levels of support for issue remediation and both remote and on-site assistance. Systems Management, Programming, and other professional IT skills are also available to augment your team's capabilities.

Infinity Systems Software's NOC has demonstrated excellence in Remote Monitoring of critical infrastructure for organizations of all sizes. And, our in-house expertise enables us to offer direct technical assistance should you require another level of support.

- As needed Fully redundant Network Operations Centers to ensure uninterrupted 24x7 monitoring of your infrastructure and applications
- As needed In-house team of certified technical specialists, ready to assist your team or to deploy when needed to remediate an issue
- As needed Expertise in architecting, implementing, and managing a broad range of technology environments
- As needed Deep technical skills in hardware, software, networking, and services
- As needed An absolute commitment to the client relationship and your organization's success



**Infinity offers a full range of customized technical support, systems management and professional IT services tailored to meet each client's unique needs.**

**Infinity's redundant Network Operations Centers in multiple geographic locations ensure uninterrupted 24x7x365 monitoring and reporting.**

#### **CONTACT US**

For information about the Infinity Systems Software Inc. Network Monitoring offering or any of our technical support, systems management or professional IT services, please contact us at **info@infinite-blue.com** or **(646) 405-9300**.

To learn more about Infinity Systems Software Inc., please visit our website at **www.infinite-blue.com**