# infinity systems software



# Project Monitor Quality Assurance

# Mitigate risk in your IT project with Infinity's Project Monitor Quality Assurance

When is a Project Manager not enough? Anytime you're undertaking a significant technology project.

Increasingly, public and private sector CIOs are engaging qualified Project Monitors to mitigate risk, reduce costs, minimize business disruption and prevent project delays.

## Infinity Systems Software's PMQA Solution

- Assess, monitor, report and manage risks and their potential impact on your project, recommending and implementing remedial action.
- Identify and remediate unforeseen issues before they negatively impact your project and your business.
- Serve as a liaison between technical resources and senior management.
- Ensure that the full benefits of your IT project are attained by both your delivery organization and your business.

Assess: Infinity will review the detailed project plan, identifying all potential issues, assessing their likelihood of occurrence and their potential impact on the project and the business. A comprehensive, color coded spreadsheet will be developed and reviewed with the Project Manager and senior management.

**Monitor:** Infinity will attend Project Management meetings, scheduling sidebar meetings, if needed, with individual project groups to monitor progress. Infinity will manage updates on all identified issues, track each issue through resolution, and identify new potential issues as they arise.

# **INFINITY'S PMQA DELIVERS VALUE:**

- Mitigate risk
- Save money
- Avoid cost overruns
- Prevent project delays
- Minimize business disruption
- Optimize your IT investment

**Report:** Infinity will work closely with senior management, providing reports that translate technical jargon, explain the issue, risk factor, and potential impact on the project. Infinity will describe options for remedy and recommend the most effective solution.

**Remediate:** Infinity will work with the Project Manager to manage the issue remediation plan. If the necessary skills are not available in-house, Infinity can draw from our staff of technical Subject Matter Experts to remediate the issue.

#### **Demonstrated Success**

As the PMQA overseeing a \$100 million IT project for a major city's Department of Finance, Infinity Systems Software saved 18 hours in mission-critical system downtime and prevented an extended disruption of services. Infinity's team of PQMA Specialists identified the risk, ran benchmark assessments, and worked with IBM's labs to reduce downtime to half, well within the client's threshold. Read more about this case study at infinite-blue.com.

### Why Infinity Systems Software for PMQA?

Infinity Systems Software has both the PMQA expertise and the demonstrated experience to ensure the successful completion of your IT project.

- Expertise in architecting, implementing, and managing a broad range of technology environments.
- Deep technical skills in hardware, software, networking, and services.
- In-house team of certified technical specialists, ready to deploy when needed to remediate an issue.
- Ability to leverage partnerships with leading technology companies such as IBM, Cisco, Vicom Infinity, Red Hat, and Suse.
- Acknowledged success in Project Monitoring QA engagements.
- An absolute commitment to the client relationship and your project's success.



Infinity's in-house team of certified technical experts have a dedicated commitment to every client's success.

Infinity's PMQA save a city finance department 18 hours in mission critical system downtime.

### **CONTACT US**

Infinity Systems Software Inc. would be happy to discuss your IT project of any size to determine if and how our Project Monitor Quality Assurance can help you minimize risk and manage your investment. Contact us at **info@infinite-blue.com** or **(646) 405-9300**.

To learn more about Infinity Systems Software Inc., please visit our website at **infinite-blue.com**